

September 2020

Dear Parent/Carer

SIMS Parent App and Absence Reporting - Before you install the app please ensure you read this guide

We are pleased to be writing to introduce 'SIMS Parent App', an online system that enables you to access real-time data about your son/daughter's progress in school and receive message alerts.

Using your login to the system you will be able to view an array of information that we store within our computer system in school – items such as contact details, timetables, attendance, assessment, achievement and behaviour. The app also allows you to complete an online 'data checking sheet' to update the contact information we hold for your son/daughter – something we would urge you to do the first time you login. If you have more than one child at school, you'll have access to this information for all your children, from the same app.

Please note that to report your child's absence you will need to either phone the Marsh Academy absence line on 01797 363594 or text our absence notification line on 07860055253 rather than using the app.

Getting started with the SIMS Parent App/Website

1. During the next week we will send you an activation email. Simply click on the link from your tablet, PC or smartphone to activate your account.
2. You can then login using your normal Facebook, Twitter, Google or Microsoft username and password. If you do not have an existing account, we recommend you set up a Google account.
3. Please ensure that when you are prompted to enter your date of birth at the point of registration, instead enter your **child's** date of birth.
4. From your smartphone or tablet, download the app from the Google Play or Apple App store - search for SIMS Parent (**Not** SIMS Parent Lite as this is a restricted version).
5. From a PC, login online at www.sims-parent.co.uk

For detailed instructions on how to register please find our SIMS Parent App guide, available on our website under Parents/Carers – Guides.

Please note that your activation email is unique to you and should not be used by anyone else. If you require an additional login then please contact the school. Your activation email will expire after 14 days if it is not used, please contact us if you require a replacement after this date.

Should you have any further questions concerning the SIMS Parent App, or would like to request login details for other relatives, please do not hesitate to contact our IT Department at itsupport@marshacademy.org.uk.

Yours sincerely



Jon Scrivener
Vice Principal